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MASTER LISTING OF COURSES

Over 600 Customized Industry Courses with Proven Results!

National economic advancement is meaningless without relevant training

The blueprint for over 600 customized industry training courses is in the hands of Cohen & Klein Consulting, Inc.

The most comprehensive training programs to improve efficiency and increase productivity.

The most practical and comprehensive training in an interactive classroom setting.

No.	CK	Duration	Course Name
1.	100	4 days	Healthcare Collection Techniques for Healthcare and Hospital Staff
2.	200	4 days	Healthcare Collection Management for Managers and Supervisors
3.	300	4 days	Healthcare Collection Techniques for Healthcare and Hospital Staff
4.	400	4 days	Healthcare Collection Management for Managers and Supervisors
5.	500	4 days	Credit and Collection Management for Collectors, Managers and Supervisors
6.	500B	4 days	Advanced Credit and Collection Management for Collectors, Managers and Supervisors
7.	600	4 days	Debt Collection and Revenue Management
8.	600A	4 days	Debt Collection and Revenue Management for Utility Corporations
9.	600B	4 days	Advanced Debt Collection and Revenue Management
10.	600M	4 days	Revenue Management for Regional Medical Health Systems
11.	600N	4 days	Revenue Management for National Insurance Schemes (NIS)
12.	700	4 days	Debt Collection Strategies and Techniques
13.	700A	4 days	Debt Collection Strategies and Techniques for Utility Corporations
14.	800	4 days	Customer Services, Marketing, Sales and Public Relations Management Procedures
15.	800A	4 days	Customer Service, Sales, Marketing and Public Relations Procedures for Utility Corporations
16.	900	4 days	Call Center and Contact Center Procedures for Private and Public-Sector Corporations
17.	900A	4 days	Call Center and Contact Center Management Procedures for Utility Corporations
18.	1000	4 days	Marketing and Public Relations Techniques for Hotel and Hospital Industry Managers and Supervisors
19.	1100	4 days	Marketing and Public Relation Management
20.	1100B	4 days	Advanced Marketing and Public Relation Management

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No.	CK	Duration	Course Name
21.	1200	4 days	Hotel and Hospitality Operations for the 21st Century for Managers and Supervisors
22.	1300	4 days	Human Resources Management for Hotel and Hospitality Industry Managers and Supervisors
23.	1400	4 days	Human Resources Management
24.	1400B	4 days	Advanced Human Resources Management
25.	1500	4 days	Hospitality Law for Hotel, Travel and Tourism Industry
26.	1600	4 days	Sexual Harassment (Sexual Attack) and Discrimination Compliance for Hotel and Hospitality Industry for Managers and Supervisors
27.	1700	4 days	Sexual Harassment (Sexual Attack) and Discrimination Compliance for Private and Public-Sector Organizations for Managers and Supervisors
28.	1700 G	4 days	Sexual Harassment (Sexual Attack) and Discrimination Compliance for Government and Statutory Organizations
29.	1800	4 days	Customer Service and Communication Techniques for Airports Front Line Staff, and Customs and Immigration Officers
30.	1900	4 days	Customer Service and Airports Security for Customs and Immigration Officers
31.	2000	4 days	Supervisory Management Techniques for Public and Private Sector Corporations
32.	2000A	4 days	Supervisory Management Techniques for Utility Corporations
33.	2000B	4 days	Advanced Supervisory Management Techniques
34.	2000G	4 days	Supervisory Management Procedures for Government and Statutory Corporations
35.	2001	4 days	Supervisory Management Procedures for Hotel and Hospitality Industries
36.	2002	4 days	Stress and Time Management Procedures for Managers and Supervisors
37.	2003	4 days	Leadership and Communication Management
38.	2003B	4 days	Advanced Leadership and Communication Management
39.	2003G	4 days	Leadership and Communication Management for Government and Statutory Corporations
40.	2003L	4 days	Leadership and Communication Management for Law Enforcement Officers
41.	2004	4 days	Coaching and Mentoring Management
42.	2004B	4 days	Advanced Coaching and Mentoring Management
43.	2005	4 days	Recruitment and Selection Management
44.	2006	4 days	Career and Personal Development Techniques for Unemployed, Laid-off or Redundant Workers
45.	2007	4 days	Training Design and Presentation Delivery (Train-the-Trainer)
46.	2007B	4 days	Advanced Training Design and Presentation Delivery (Train-the-Trainer)
47.	2008	4 days	Organizational and Cultural Diversity Management
48.	2009	4 days	Management Strategies and Techniques for Managers and Supervisors
49.	2009B	4 days	Advanced Management Strategies and Techniques for Managers and Supervisors
50.	2100	4 days	Project Management Procedures
51.	2100B	4 days	Advanced Project Management Procedures

No.	CK	Duration	Course Name
52.	2200	4 days	Hotel Reservations and Customer Service Procedures for Front Line Staff
53.	2300	4 days	Housekeeping and Customer Service Management
54.	2400	4 days	Loss Prevention and Hotel Security Procedures
55.	2500	4 days	Small Business Formation and Development for New and Inexperienced Business Owners
56.	2600	4 days	Team-Building and Empowerment Management
57.	2700	4 days	Administrative Assistant Procedures for Clerical Staff (This course is same as CK 6134)
58.	2800	4 days	Call Center (Telemarketing) and Sales Procedures for Call Centers Front Line Staff
59.	2900	4 days	Bank Fraud and Loss Prevention Management
60.	2901	4-days	Financial & Bank Fraud Management
61.	3000	4 days	Financial Risk Management Procedures
62.	3100	4 days	Consulting Management Procedures
63.	3200	4 days	Crisis Management Procedures and Supervision
64.	3200A	4 days	Crisis Management Procedures for Utility Corporations
65.	3200B	4 days	Advanced Crisis Management Procedures
66.	3300	4 days	Payment and Securities Settlement Management
67.	3400	4 days	Grooming and Self-Image Improvement Procedures
68.	3500	4 days	Hotel Front Desk Operations Procedures
69.	3600	4 days	Hotel Safety and Security Operations Management
70.	3700	4 days	Hotel Maintenance and Repair Procedures
71.	3800	4 days	Housekeeping and Laundry Standard Operating Procedures
72.	3900	4 days	Food and Beverage Standard Operating Procedures
73.	4000	4 days	Disaster Preparedness Management
74.	4000A	4 days	Disaster Preparedness Management for Utility Corporations
75.	4000B	4 days	Advanced Disaster Preparedness Management
76.	4000F	4 days	Disaster Preparedness Management for Financial Institutions
77.	4000G	4 days	Disaster Preparedness Management for Government Institutions
78.	4000H	4 days	Disaster Preparedness Management for Hotel and Hospitality Industries
79.	4000AS	4 days	Airports Disaster Preparedness Management
80.	4000SP	4 days	Sea Ports Disaster Preparedness Management
81.	4000HO	4 days	Hotel Disaster-Preparedness Management

No.	CK	Duration	Course Name
82.	4100	4 days	Insurance Risk Management Procedures
83.	4200	4 days	Retail Banking Operations Management
84.	4300	4 days	Commercial Banking Operations Management
85.	4400	4 days	Banks Risk Management Banking Operations
86.	4500	4 days	Anti-Money Laundering Compliance Procedures
87.	4500B	4 days	Advanced Anti-Money Laundering Compliance Procedures
88.	4600	4 days	Risk Management Procedures for Banks and Other Financial Institutions
89.	4700	4 days	Business Continuity Management
90.	4700A	4 days	Business Continuity Management for Utility Corporations
91.	4700B	4 days	Advanced Business Continuity Preparedness Management Procedures
92.	4800	4 days	Business Continuity Management for Banking and Financial Institutions
93.	4900	4 days	Financial Fraud Prevention Management
94.	4900B	4 days	Advanced Financial Fraud Prevention Management
95.	5100	4 days	Performance Review and Job Evaluation Management
96.	5100A	4 days	Performance Review and Job Evaluation Management for Utility Corporations
97.	5100B	4 days	Advanced Performance Review and Job Evaluation Management
98.	5100G	4 days	Performance Review for Government and Statutory Corporations
99.	5100L	4 days	Performance Review and Job Evaluation Management Law Enforcement Officers
100.	5200	4 days	Call Center and Contact Center Management for Private and Public Corporations
101.	5200A	4 days	Call Center Management for Utility Corporations
102.	5200F	4 days	Call Center Management for Financial Institutions
103.	5300	4 days	Audit Procedures Management for Commercial Banks
104.	5400	4 days	Disaster Recovery Planning Procedures for Commercial Banks and Other Financial Institutions
105.	5500	4 days	Call Center Management for Private and Public Corporations
106.	5600	4 days	Customer Service and Call Center Procedures for Customer Service Employees, as well as Collectors, Sales, Marketing, Credit and Back Office Employees
107.	5600A	4 days	Customer Service Management Procedures for Customer Service Employees, Collectors, Sales, Marketing, Credit and Back Office Employees, of Private and Public-Sector Utility Corporations
108.	5600G	4 days	Customer Service Management Procedures for Customer Service Employees, Collectors, Sales, Marketing, Credit and Back Office Employees, of Private and Public-Sector Utility Corporations
109.	5600B	4 days	Advanced Customer Service Management Procedures for Customer Service Employees, Collectors, Sales, Marketing, Credit and Back Office Employees, of Private and Public-Sector Utility Corporations

No.	CK	Duration	Course Name
110.	5700	4 days	Business Communication and Office Writing Management
111.	5700B	4 days	Advanced Business Communication Management and Office Writing Management
112.	5800	4 days	Performance Review Procedures for Managers and Supervisors
113.	5900	4 days	Customer Service Management and Supervision
114.	6112	4 days	Treasury Department Management
115.	6113	4 days	Automated Clearing House Procedures and Management
116.	6114G	4 days	Government Tax, Debt Collection and Revenue Management Procedures
117.	6114B	4 days	Advanced Government Tax, Debt Collection and Revenue Management Procedures
118.	6116	4 days	Banks Main Branch or Head Office Audit Procedures
119.	6117	4 days	Trust Department Audit of Financial Institutions
120.	6118	4 days	Financial Risk Based Auditing Management
121.	6119	4 days	Banks Cash and Demand Deposit Audit Management
122.	6120	4 days	Banks Branch Audit and Compliance Management
123.	6121	4 days	Banks Loans Audit and Compliance Procedures
124.	6121B	4 days	Advanced Bank Loans Audit and Compliance Procedures
125.	6122	4 days	Banks IT Audit and Compliance Procedures
126.	6123	4 days	Banks Oversight Requirements Management
127.	6123B	4 days	Advanced Banks Oversight Requirements and Procedures
128.	6124	4 days	Government Revenue, Taxes and Debt Collection Procedures
129.	6124G	4 days	Government Revenue, Tax and Debt Collection Procedures for New and Experienced Collectors and Tax Compliance Officers
130.	6125	4 days	Bank Loan Portfolio Administration Management
131.	6126	4 days	Banks Credit Appraisal Management
132.	6127	4 days	Credit and Collection Counseling Management
133.	6128	4 days	Business Ethics and Professional Management
134.	6129	4 days	Staff Morale and Change Management Procedures
135.	6130	4 days	Goal-Setting and Time Management Procedures
136.	6131	4 days	Airports and Sea Ports Customer Service Management
137.	6132	4 days	Information Security Policy Management
138.	6133	4 days	Succession Planning and Leadership Management
139.	6134	4 days	Executive Assistant Management

No.	CK	Duration	Course Name
140.	6140	4 days	Leadership and Communication Management
141.	6140L	4 days	Leadership and Communication Management for Law Enforcement Officers
142.	6141	4 days	Strategic Management for Private Sector Organizations and Other Financial Institutions
143.	6142	4 days	Credit Bureau and Credit Counseling Management
144.	6143B	4 days	Advanced Executive Assistant Management
145.	6144	4 days	Loan Modification and Collections Management Procedures for Managers and Supervisors in Financial Institutions
146.	6144B	4 days	Advanced Loan Modification and Collections Procedures for Financial Institutions
147.	6145	4 days	The Foreign Account Tax Compliance Act (FATCA), Management Procedures Including Anti-Money Laundering Compliance
148.	6145B	4 days	Advanced the Foreign Account Tax Compliance Act (FATCA), Management Procedures Including Anti-Money Laundering Compliance
149.	6146	4 days	Performance Management for Financial Institutions and Private Sector Corporations
150.	6146A	4 days	Performance Management for Utility Corporations
151.	6146B	4 days	Advanced Performance Management for Financial Institutions and Private Sector Corporations
152.	6147	4 days	Change Management Procedures for Private and Public-Sector Corporations
153.	6147A	4 days	Change Management Procedures for Utility Corporations
154.	6147B	4 days	Advanced Change Management Procedures for Private and Public-Sector Corporations
155.	6147G	4 days	Change Management Procedures for Government and Statutory Corporations
156.	6147L	4 days	Change Management Procedures for Law Enforcement Officers
157.	6148	4 days	Business Ethics and Professional Management Procedures (Same as CK 6128)
158.	6149	4 days	Team Building and Empowerment Management (same as CK 2600)
159.	6150	4 days	Airports Debt Collection and Revenue Management
160.	6151	4 days	Hotel Operations Management for Managers and Supervisors
161.	6152	4 days	Business Writing and Communication Management
162.	6153	4 days	Sexual Harassment (Sexual Attack) and Discrimination Compliance for Managers and Supervisors in Private & Public-Sector Organizations
163.	6154	4 days	9-1-1 Emergency Call Procedures and Standards
164.	6155	4 days	Sexual Harassment (Sexual Attack) Compliance Procedures for Law Enforcement Officers
165.	6156	4 days	Conflict Resolution Management Procedures
166.	6156B	4 days	Advanced Conflict Resolution Management Procedures
167.	6156G	4 days	Conflict Resolution Management Procedures for Government and Statutory Corporations
168.	6157	4 days	Credit Underwriting Management
169.	6157B	4 days	Advanced Credit Underwriting Management

No.	CK	Duration	Course Name
170.	6158	4 days	Utility Regulatory Management
171.	6159	4 days	Health and Safety Compliance Management
172.	6159B	4 days	Advanced Health and Safety Compliance Management
173.	6161	4 days	Business Operations Management
174.	6169	4 days	Mail Service Provider (Post Office) Operational Management
175.	6170	4 days	Inventory and Warehouse Management Procedures
176.	6171	4 days	Events Planning Management Procedures
177.	6172	4 days	Casino Audit and Compliance Management
178.	6173	4 days	Industrial Relations and Conflict Resolution Management
179.	6174	4 days	Technical Writing Management for Public and Private Sector Organizations
180.	6174A	4 days	Technical Writing Procedures for Utility Corporations
181.	6174L	4 days	Technical Writing Procedures for Law Enforcement Officers
182.	6175	4 days	Recruitment and Selection Management
183.	6181	4 days	Hazardous Work Environment Management
184.	6182	4 days	Industrial Security Operations Management
185.	6183	4 days	Media Presentation and Public Relations Management Procedures for Public and Private Sector Companies
186.	6183A	4 days	Media Presentation and Public Relations Management Procedures for Utility Corporations
187.	6184	4 days	Shareholders Relationship Management
188.	6186	4 days	Facilities Management Procedures for Private and Public Corporations
189.	6186A	4 days	Facilities Management for Utility Corporations
190.	6186F	4 days	Facilities Management for Financial Institutions
191.	6186G	4 days	Facilities Management for Government and Statutory Corporations
192.	6187	4 days	Records Management Procedures for Private and Public-Sector Corporations
193.	6188	4 days	Disaster Preparedness Media Management Procedures for Private and Public-Sector Corporations
194.	6192	4 days	Procurement Management Procedures
195.	6192A	4 days	Procurement Management Procedures for Utility Corporations
196.	6192G	4 days	Procurement Management Procedures for Government and Statutory Corporations
197.	6193	4 days	Water Infrastructure Management Procedures
198.	6194	4 days	Environmental Safety Management Procedures
199.	6195	4 days	Credit Card Fraud Management Procedures

No.	CK	Duration	Course Name
200.	6196	4 days	Water Distribution Management Procedures
201.	6197	4 days	Electricity Theft and Loss Prevention Management
202.	6198	4 days	Civil Aviation Revenue Management Procedures
203.	6199	4 days	Airports Supervisory Management Procedures
204.	6200	4 days	Airports Risk Management Procedures
205.	6200SP	4-days	Sea Ports Risk Management Procedures
206.	6201	4 days	Financial Services Commission Regulatory Management Procedures
207.	6202	4 days	Trust Company Compliance Management Procedures
208.	6203	4 days	Insurance Claims Management Procedures
209.	6204	4 days	Natural Disaster Management Procedures
210.	6205	4 days	Employee Development Management Procedures (Same as 6360)
211.	6206	4 days	Trust Company Management Procedures
212.	6207	4 days	Financial Services Commission Management Procedures
213.	6208	4 days	Financial Regulatory Services Management Procedures
214.	6209	4-days	Airports Customer Service Management
215.	6210	4 days	Civil Aviation Registration Management Procedures
216.	6211	4 days	Credit Union Revenue Management Procedures
217.	6211A	6211	Banks Revenue Management Procedures
218.	6212	4 days	Credit Union Management Procedures
219.	6213	4 days	Credit Union Customer Service Management
220.	6214	4 days	Facilities Management for Government and Statutory Corporations
221.	6215	4 days	Air Crafts and Planes Registration Revenue Management Procedures
222.	6216	4 days	Credit Union Revenue Management Procedures
223.	6217	4 days	Employee Assistance Management
224.	6218	4 days	Waste Operations Management Procedures and Compliance
225.	6219	4 days	Securities Regulatory Management
226.	6220	4 days	Airports Immigration Customer Service Management
227.	6221	4 days	Airports Customs Customer Service Management
228.	6222	4 days	Compensation and Benefits Management
229.	6223	4 days	Securities Exchange Commission Management Procedures

No.	CK	Duration	Course Name
230.	6224	4 days	Insurance Reinsurance Management
231.	6225	4 days	Ships, Boats and Aircraft Registration Revenue Management Procedures
232.	6226	4 days	Supermarket Merchandising Management Procedures
233.	6227	4 days	Merchandising Management Procedures
234.	6228	4 days	Critical Thinking and Analytical Skills Procedures
235.	6229	4 days	Electricity Management Audit Procedures
236.	6230	4 days	Electricity Audit Management Procedures for Private and Public-Sector Electricity Corporations
237.	6231	4 days	Corporate Governance Compliance Management
238.	6232	4 days	Clerk of the Court Operations Management
239.	6233	4 days	Entrepreneurial Management Procedures (Same as CK 6252)
240.	6234	4 days	Customs Operations Collection Procedures for New and Experienced Custom Officers
241.	6235	4 days	Customs Revenue Management Procedures for New and Experienced Managers and Supervisors
242.	6236	4 days	Board of Directors Compliance Management
243.	6237	4 days	Disaster Recovery Management Procedures
244.	6238	4 days	Land Utilization Operations Management
245.	6239	4 days	Vocational Teaching Management Procedures
246.	6240	4 days	Vocational Education Management Procedures
247.	6241	5-days	Logistic Hub Operations Management
248.	6242	4 days	Debt Collection Management, Credit Procedures, and Loan Modification Procedures
249.	6243	4 days	Government Revenue, Tax Compliance Collections Management
250.	6244	4 days	Career Coaching Management Procedures
251.	6245	4 days	Environmental Health and Safety Management
252.	6246	4 days	Airports Terminal Operations Management
253.	6247	4 days	Corporate Executive Management Procedures
254.	6248	4 days	Hotel Customer Service Operations Management
255.	6249	4 days	Business Strategic Operations Management
256.	6250	4 days	Water Resource Operations Management
257.	6251	4 days	Human Resources Manpower Audit Management
258.	6252	5-days	Entrepreneurship Management Procedures (Same as CK 6233)
259.	6253	4 days	Climate Change Operations Management

No.	CK	Duration	Course Name
260.	6254	4 days	Global Warming Operations Management
261.	6255	4 days	Environmental and Social Systems Management
262.	6256	4 days	Airports Operations Management
263.	6257	4 days	Sea Ports Operations Management
264.	6258	4 days	Team Talent Management Procedures
265.	6259	4 days	Logistic Hub Operations Management
266.	6260	4-days	Building Codes Operations Compliance Management
267.	6260A	5 days	Building Codes Operations Compliance Management for Utility Corporations
268.	6260F	4 days	Building Codes Operations Compliance Management for Financial Institutions
269.	6260G	4 days	Building Codes Operations Compliance Management for Government Institutions
270.	6260H	4 days	Building Codes Operations Compliance Management for Hotel and Hospitality Industries
271.	6261	4 days	Supply Chain Management Procedures
272.	6262	4-days	Disaster Security Logistics Management
273.	6263	4 days	Security Disaster Preparedness Management
274.	6264	4 days	Disaster Preparedness Management for Utility Corporations
275.	6265	4 days	Advanced Disaster Preparedness Management
276.	6266	4 days	Disaster Preparedness Management for Banks and Other Financial Institutions
277.	6267	4 days	Disaster Preparedness Management for Government Institutions and Other Institutions
278.	6268H	4 days	Disaster Preparedness Management for Hotel and Hospitality Industries
279.	6269AP	4 days	Airports Disaster Preparedness Management
280.	6269SP	4 days	Sea Ports Disaster Preparedness Management
281.	6270	4 days	Economic Disaster Reconstruction Management
282.	6271	4 days	Hurricane Disaster Management
283.	6272	4 days	Fire Operations Disaster Management
284.	6273	4 days	Flood Operations Disaster Management
285.	6274	4 days	Construction Zoning Operations Management Procedures
286.	6275	4 days	Disaster Reconstruction Management
287.	6276	4 days	Environmental Regulations Management
288.	6277	4 days	Disaster Mitigation Management
289.	6278	4 days	Airports Terminal Procedures

No.	CK	Duration	Course Name
290.	6279	4 days	Sea Ports Immigration Customer Service Management
291.	6280	4 days	Sea Ports Customs Customer Service Management
292.	6281	4 days	Sea Ports Immigration Customer Service Management
293.	6282	4 days	Sea Ports Customs Customer Service Management
294.	6283	4 days	Climate Change and Global Warming Management
295.	6284	4 days	Energy Efficiency Management Procedures
296.	6285	4 days	Infrastructural Damage Operational Management
297.	6286	4 days	Corporate Planning Operations Management
298.	6287	4 days	National Building Code Management
299.	6288	4 days	Climate Change Management
300.	6289	4 days	Disaster Preparedness Management for Hospitals and Other Health Care Facilities
301.	6290	4 days	Banks and Financial Institutions Fraud Prevention Management
302.	6291	4 days	Credit Card Fraud Prevention Management
303.	6292	4 days	Building Code Disaster Management
304.	6293	4 days	Emergency Relief Operations Management
305.	6294	4 days	Disaster Relief Aid Operations Management
306.	6295	4 days	Disaster Recovery Fund Management
307.	6296	4 days	Report-Writing and Negotiation Management Procedures
308.	6297	4 days	Disaster Resilience Operations Management
309.	6298	4 days	Sustainable Tourism Operations Management
310.	6299	4 days	Smart Meter Utility Operations Management
311.	6300	4 days	Smart Meter Electricity Loss Prevention Management
312.	6301	4 days	Risk Assessment Operations Management
313.	6302	4 days	Urban Development Operations Management Procedures
314.	6303	4 days	Logistic Center Operations Management Procedures
315.	6304	4-days	Landfill Operations Management
316.	6305	4-days	Emergency Relief Operations Management
317.	6306	4-days	Corporate Leadership Management s
318.	6307	4-days	Leadership and Succession Planning Management
319.	6308	4-days	Business Operations Management

No.	CK	Duration	Course Name
320.	6309	4-days	Business Development Management
321.	6310	4-days	Government Procurement Management
322.	6311	4-days	Private Sector Procurement Management
323.	6312	4-days	Government Disaster Resilience Management
324.	6313	4-days	Government Economic Resilience Management
325.	6314	4-days	Disaster Risk Mitigation Management
326.	6315	4-days	Mergers and Acquisitions Management
327.	6316	4-days	Airports Operational Development Management
328.	6317	4-days	Sea Ports Operational Development Management
329.	6318	4-days	Economic and Social Development Management
330.	6319	4-days	Social Development Management
331.	6320	4-days	Government Economic Development Management
332.	6321	4-days	Environmental Protection Operations Management
333.	6322	4-days	Infrastructure Enhancement Management
334.	6323	4-days	Sustainable Economic Growth Management
335.	6324	4-days	Micro-Financing Operations Management
336.	6325	4-days	Maritime Logistic Operations Management
337.	6326	4-days	Sea Ports Diversification Operations Management
338.	6327	4-days	Government Special Economic Zone Management
339.	6328	4-days	Government Economic Zone Management
340.	6329	4-days	Government Economic Resilience Management
341.	6330	4-days	Climate Change Response Management
342.	6331	4-days	Environmental Sustainability Operations Management
343.	6332	4-days	Mold Eradication Operations Management
344.	6333	4-days	Global Logistics Center Management
345.	6334	4-days	Global Logistic Hub Operations Management
346.	6335	4-days	Water Supply Distribution Management
347.	6336	4-days	Fire Disaster-Preparedness Management
348.	6337	4-days	Wildfire Disaster Operations Management
349.	6338	4-days	Sexual Harassment (Sex Attack) Compliance for Government Organizations

No.	CK	Duration	Course Name
350.	*6339	4-days	Micro-Financing Management Procedures for Managers and Supervisors
351.	*6340	4-days	Micro-Financing Credit and Collections Management Procedures for Managers and Supervisors
352.	*6341	4-days	Micro-Financing Risk and Crisis Management Procedures for Managers and Supervisors
353.	*6342	4-days	Micro-Financing Debt Collection & Revenue Management Procedures for New and Experienced Managers and Supervisors
354.	*6343	4-days	Micro-Financing Debt Collection Procedures for New and Experienced Collectors
355.	*6344	4-days	Micro-Financing Disaster-Preparedness Management Procedures
356.	*6345	4-days	Micro-Financing Business Contingency Management
357.	*6346	4 days	Micro-Financing Entrepreneurship Management
358.	*6347	4 days	Micro-Financing Credit Bureau Operations Management
359.	*6348	4 days	Business Processing Outsourcing Management for Managers and Supervisors
360.	*6349	4 days	Business Processing Outsourcing Management for New and Experienced Call Center Agents
361.	*6350	4 days	Tsunami Disaster Operations Management
362.	*6351	4 days	Customer Relations Management
363.	*6352	4 days	Organizational Development Management
364.	6353	4 days	Credit Card Customer Service Procedures for Financial Institutions
365.	6354	4 days	Credit Card Customer Service Management for Managers and Supervisors in Financial Institutions
366.	6355	4 days	Political Leadership Management
367.	6356	4 days	Political Communication Management
368.	6357	4 days	Political Marketing and Advertising Management
369.	6358	4 days	Political Media Operations Management
370.	6359	4 days	Political Crisis Management
371.	6360	4 days	Employee Development Management Procedures (Same as 6205)
372.	6361	4 days	Quality Control Operations Management
373.	6362	4 days	Business Development Management Procedures (same as CK 6309)
374.	6363	4 days	Sales and Customer Service Management
375.	6364	4 days	Public Relations and Communication Management
376.	6365	4 days	Client and Customer Relations Management
377.	6366	4 days	Supermarket Operations Management
378.	6367	4 days	Supermarket Merchandising Management
379.	6368	4 days	Supermarket Supervisory Customer Service Management

No.	CK	Duration	Course Name
380.	6369	4 days	Supermarket Inventory and Warehousing Management
381.	6370	4 days	Supermarket Branding and Marketing Management
382.	6371	4 days	Supermarket Risk and Crisis Management
383.	6372	4 days	Supermarket Disaster Preparedness Management Procedures
384.	6373	4 days	Government Public Sector Reform Management
385.	6374	4 days	Government Public Sector Customer Service Management
386.	6375	4 days	Public Sector Customer Service Procedures
387.	6376	4 days	Office Management Operations Procedures
388.	6377	4 days	Government Staff (Employees) Middle Management
389.	6378	4 days	Government Staff (Employees) Supervisory Management
390.	6379	4 days	Government Staff (Employees) Customer Service Management
391.	6380	4 days	Government Staff (Employees) Public Relations Management
392.	6381	4 days	Government Staff (Employees) Leadership and Communications Management
393.	6382	4 days	Government Staff (Employees) Customer Service and Communication Management
394.	6383	4 days	Government Staff (Employees) Team-Building and Staff Morale Management
395.	6384	4 days	Government Staff (Employees) Conflict Resolution and Change Management
396.	6385	4 days	Political Strategic Operations Management
397.	6386	4 days	Strategic National Election Campaign Management
398.	6387	4 days	Strategic Local Government Campaign Management
399.	6388	4 days	Strategic Municipality Campaign Management
400.	6389	4 days	Government Modernization Operations Management
401.	6390	4 days	Local Government Operations Management
402.	6391	4 days	Customer Support Operations Procedures for Front-Line Staff
403.	6392	4 days	Customer Support Operations Management for Managers and Supervisors
404.	6393	4 days	Disaster Rehabilitation Operations Management
405.	6394	4 days	Disaster Reconstruction Management
406.	*6395	4 days	Government Revenue and VAT Collection Management
407.	6396	4 days	Municipalities Revenue Collections Management
408.	6397	4 days	Drought Mitigation Operations Management
409.	6398	4 days	Environmental Operations Management Procedures

No.	CK	Duration	Course Name
410.	6399	4 days	Call Center Supervisory Management
411.	6400	4 days	Waste Management Fire Operations Management
412.	6401	4 days	Waste Operations Management
413.	6402	4 days	Landfill Operations Management
414.	6403	4 days	Solid Waste Operations Management
415.	6404	4 days	Organizational Design Management
416.	6405	4 days	Solar Energy Operations Management
417.	6406	4 days	Green Gases Operational Management
418.	6407	4 days	Climate Change Resilience Management
419.	6408	4 days	Product Development Management
420.	6409	4 days	Climate-Smart Operations Management
421.	6410	4 days	Airports Development Operations Management
422.	6411	4 days	Energy and Electricity Operational Management
423.	6412	4 days	Energy Risk Operations Management
424.	6413	4 days	Energy Efficiency Operations Management
425.	6414	4 days	Alternative Energy Operations Management
426.	6415	4 days	Renewable Energy Operations Management
427.	6416	4 days	Energy Resources Operations Management
428.	6417	4 days	Industrial Energy Operations Management
429.	6418	4 days	Business Transformation Management
430.	6419	4 days	Strategic Human Resources Management
431.	6420	4 days	Solid Waste Operations Management
432.	6421	4 days	Divestment Operations Management
433.	6422	4 days	Privatization Operations Management
434.	6423	4 days	Social Transformation Management
435.	6424	4 days	Sexual Harassment (Sexual Attack) and Dress Code Compliance Procedures
436.	6425	4 days	Customer Service Communication Management
437.	6426	4 days	Mergers & Acquisition Operations Management
438.	6426	4 days	Business Transformation Implementation Management
439.	6427	4 days	Flood Mitigation Operations Management

No.	CK	Duration	Course Name
440.	6428	4 days	Public Health Safety Operations Management
441.	6429	4 days	Organizational Operations Health & Safety Management
442.	6430	4 days	Disaster-Risk & Energy Access Management
443.	6431	4 days	Global Environmental Facility Management
444.	6432	4 days	Warehousing & Facilities Management
445.	6433	4 days	Microcredit Regulations Management
446.	6434	4 days	Logistics Facility Operations Management
447.	6435	4 days	Energy Efficiency Operations Management
448.	6436	4 days	Data Security Operations Management
449.	6437	4 days	Production Supervisory Management
450.	6438	4 days	Urban Development Management
451.	6439	4 days	Coastal Risk Operations Management
452.	6440	4 days	Global Environmental Operations Management
453.	6441	4 days	Tourism Growth Strategy Management
454.	6442	4 days	Sustainable Infrastructure Management
455.	6443	4 days	Liquefied Gas Operations Management
456.	6444	4 days	Flood Mitigation and Infrastructure Operations Management
457.	6445	4 days	Sustainable Energy Operations Management
458.	6446	4 days	Environmental Protection Management
459.	6447	4 days	Sea Ports Development Management
460.	6448	4 days	Professional Grooming and Dress Code Policies Procedures
461.	6449	4 days	Earthquake Disaster-Preparedness Management
462.	6450	4 days	Customer Service and Support Management for Banks and Financial Institutions
463.	6451	4 days	Air Cargo Logistics Operations Management
464.	6452	4 days	Sea Cargo Logistics Operations Management
465.	6453	4 days	Learning and Development Operations Management
466.	6454	4 days	Trade Policy Development Management
467.	6455	4 days	Training and Education Policy Management
468.	6456	4 days	Government Debt Operations Management

No.	CK	Duration	Course Name
469.	6457	4 days	Liquid Petroleum Operations Management
470.	6458	4 days	Labor and Industrial Relations Management
471.	6459	4 days	Curriculum Standards Design and Development
472.	6460	4 days	Renewable Energy Operations Management
473.	6461	4 days	Credit Reporting Operations Management
474.	6462	4 days	Government Tax Administration Management
475.	6463	4 days	Consumer Affairs and Public Education Management
476.	6464	4 days	Employee Development and Training Management
477.	6465	4 days	Labor Demand and Supply Management
478.	6466	4 days	Correctional Department Supervisory Management for Middle Managers and Supervisors
479.	6467	4 days	Client Services Management
480.	6468	4 days	Behavior Intervention Management
481.	6469	4 days	Operational Efficiency Management
482.	6470	4 days	Strategic Planning Management
483.	6471	4 days	Liquefied Natural Gas Operations Management
484.	6472	4 days	Traffic Operations Management
485.	6473	4 days	Airports Transformation Management
486.	6474	4 days	Sea Port Transformation Management
487.	6475	4 days	Hospital Transformation Management
488.	6476	4 days	Government Transformation Management
489.	6477	4 days	Local Government Transformation Management
490.	6478	4 days	Retail Distribution Management
491.	6479	4 days	Business Operations Restructuring Management
492.	6480	4 days	Government Hotel Tax Collections Management
493.	6481	4 days	Government VAT Tax Collections Management
494.	6482	4 days	Government Real Estate Tax Collections Management
495.	6483	4 days	Government Traffic Tickets Collections Management
496.	6484	4 days	Government Housing Loan Collections Management
497.	6485	4 days	Government Sea Ports Collections Management
498.	6486	4 days	Government Student Loans Collections Management

No.	CK	Duration	Course Name
499.	6487	4 days	Government Privatization Strategic Management
500.	6488	4 days	Mortgage Loans Collections Management
501.	6489	4 days	Commercial Bank Loans Collections Management
502.	6490	4 days	Personal Bank Loans Management
503.	6491	4 days	Retail Banking Operations Management
504.	6492	4 days	Curriculum Development Management
505.	6493	4 days	Curriculum Design Management
506.	6494	4 days	Curriculum Implementation Management
507.	6495	4 days	Curriculum Implementation Management Procedures for Public Schools
508.	6496	4 days	Curriculum Implementation Management Procedures for Private School Systems
509.	6497	4 days	Curriculum Implementation Management Procedures for Training Managers of Private and Public Sector Corporations
510.	6498	4 days	Digital Transformation Operations Management for Financial Institutions
511.	6499	4 days	Digital Transformation Operations Management for Government and Statutory Corporations
512.	6500	4 days	Digital Transformation Operations Management for Hospitals and Medical Facilities
513.	6501	4 days	Digital Transformation Operations Management for Public & Private Sector Organizations
514.	6502	4 days	Digital Transformation Operations Management for Utility Corporations
515.	6503	4 days	Digital Transformation Operations Management for Hotels and Hospitality
516.	6504	4 days	Digital Transformation Operations Management for Sea Ports
517.	6505	4 days	Digital Transformation Operations Management for Airports
518.	6506	4 days	Digital Transformation Operations Management for Customs and Immigration
519.	6507	4 days	Digital Transformation Operations Management
520.	6508	4 days	Correctional Department and Supervisory Management for Managers and Supervisors
521.	6509	4 days	Government Airports Fees Collections Management
522.	6510	4 days	Curriculum Implementation Management Procedures for Colleges and Universities
523.	6511	4 days	Anti-Corruption Compliance Procedures for Private Sector Organizations
524.	6512	4 days	Anti-Corruption Compliance Procedures for Public Sector Organizations
525.	6513	4 days	Anti-Corruption Compliance Procedures for Financial Institutions
526.	6514	4 days	Anti-Corruption Compliance Procedures for Law Enforcement Officers
527.	6515	4 days	Anti-Money Laundering Due Diligence Management
528.	6516	4 days	Standard of Business Ethics Conduct Management
529.	6517	4 days	Financial Institutions Operational Supervision Management
530.	6518	4 days	Environmental Health Compliance Management
531.	6519	4 days	KYC/AML Compliance Management
532.	6520	4 days	Trust Administration Management
533.	6521	4-days	Credit Union Strategic Management
534.	6522	4-days	Project Management for Construction Industry

No.	CK	Duration	Course Name
535.	6523	4-days	Project Management for Road Construction
536.	6524	4-days	Project Management for Traffic Management
537.	6525	4-days	Project Management for Call Centers and Contact Centers
538.	6526	4-days	Project Management for Hospitals and Health Care Facilities
539.	6527	4-days	Project Management for Airports Operations
540.	6528	4-days	Project Management for Sea Ports Operations
541.	6529	4-days	Project Management for Utility Corporations
542.	6530	4-days	Project Management for Hotels & Hospitality Industries
543.	6531	4-days	Project Management for Financial Institutions
544.	6532	4-days	Project Management for Government Institutions
545.	6533	4-days	Project Management for Local and Municipal Governments
546.	6534	4-days	Disaster-Preparedness Project Management
547.	6535	4-days	Project Implementation Management
548.	6536	4-days	Government Project Implementation Management
549.	6537	4-days	Local Government Project Implementation Management
550.	6538	4-days	Utility Corporations Project Implementation Management
551.	6539	4-days	Risk Management for Construction Industry
552.	6540	4-days	Risk Management for Road Construction
553.	6541	4-days	Risk Management for Traffic Management
554.	6542	4-days	Risk Management for Call Centers and Contact Centers
555.	6543	4-days	Risk Management for Hospitals and Health Care Facilities
556.	6544	4-days	Risk Management for Airports
557.	6545	4-days	Risk Management for Sea Ports
558.	6546	4-days	Risk Management for Utility Corporations
559.	6547	4-days	Risk Management for Hotels & Hospitality Industries
560.	6548	4-days	Risk Management for Financial Institutions
561.	6549	4-days	Risk Management for Government Institutions
562.	6550	4-days	Risk Management for Local and Municipal Governments
563.	6551	4-days	Disaster-Preparedness Project Management
564.	6552	4-days	Crisis Management for Construction Industry

No.	CK	Duration	Course Name
565.	6553	4-days	Crisis Management for Road Construction
566.	6554	4-days	Crisis Management for Traffic Management
567.	6555	4-days	Crisis Management for Call Centers and Contact Centers
568.	8556	4-days	Crisis Management for Hospitals and Health Care Facilities
569.	6557	4-days	Crisis Management for Airports Operations
570.	6558	4-days	Crisis Management for Sea Ports Operations
571.	6559	4-days	Crisis Management for Utility Corporations
572.	6560	4-days	Crisis Management for Hotels & Hospitality Industries
573.	6561	4-days	Crisis Management for Financial Institutions
574.	6562	4-days	Crisis Management for Government Institutions
575.	6563	4-days	Crisis Management for Local and Municipal Governments
576.	6564	4-days	Business Contingency Management for Construction Industry
577.	6566	4-days	Business Contingency Management for Road Construction
578.	6567	4-days	Business Contingency Management for Traffic Management
579.	6568	4-days	Business Contingency Management for Call Centers and Contact Centers
580.	6569	4-days	Business Contingency Management for Hospitals and Health Care Facilities
581.	6570	4-days	Business Contingency Management for Airports
582.	6571	4-days	Business Contingency Management for Sea Ports
583.	6572	4-days	Business Contingency Management for Utility Corporations
584.	6573	4-days	Business Contingency Management for Hotels & Hospitality Industries
585.	6574	4-days	Business Contingency Management for Financial Institutions
586.	6575	4-days	Business Contingency Management for Government Institutions
587.	6576	4-days	Business Contingency Management for Local and Municipal Governments
588.	6577	4-days	Sexual Harassment (Sexual Attack) Compliance Management
589.	6578	4-days	Sexual Harassment (Sexual Attack) Compliance Management for Public & Private High Schools
590.	6579	4-days	Sexual Harassment (Sexual Attack) Compliance Management for Public & Private Institutions
591.	6580	4-days	Sexual Harassment (Sexual Attack) Compliance Management for Correctional Facilities
592.	6581	4-days	Sexual Harassment (Sexual Attack) Compliance Management for Police and Law Enforcement
593.	6582	4-days	Sexual Harassment (Sexual Attack) Compliance Management for Public & Private Sector Organizations
594.	6583	4-days	Sexual Harassment (Sexual Attack) Compliance Management for Government and Statutory Corporations

No.	CK	Duration	Course Name
595.	6584	4-days	Sexual Harassment (Sexual Attack) Compliance Management for Hotels & Hospitality Industries
596.	6585	4-days	Sexual Harassment (Sexual Attack) Compliance Management for Airports
597.	6586	4-days	Sexual Harassment (Sexual Attack) Compliance Management for Sea Ports
598.	6587	4-days	Sexual Harassment Compliance Management
599.	6588	4-days	Sexual Harassment Compliance Management for Government and Statutory Corporations
600.	6589	4-days	Sexual Harassment Compliance Management for Private Sector Corporations
601.	6590	4-days	Sexual Harassment Compliance Management for Hospitality Industries
602.	6591	4-days	Sexual Harassment Compliance Management for Airports and Sea Ports Industries
603.	6592	4-days	Sexual Harassment Compliance Management for Police and Other Law Enforcement Institutions
604.	6593	4-days	Sexual Harassment Compliance Management for Correctional Facilities
605.	6594	4-days	Sexual Harassment Compliance Management for Public and Private Schools and other Educational Institutions
606.	6595	4-days	Tourism Resilience Crisis Management
607.	6596	4-days	Roads Development Project Management
608.	6597	4-days	Building Construction Project Management
609.	6598	4-days	Road Rehabilitation Project Management
610.	6599	4-days	Utility Corporation Project Management
611.	6600	4-days	Construction Industry Project Management
612.	6601	4-days	Environmental Protection Management
613.	6602	4-days	Regional Destination Tourism Operational Management
614.	6603	4-days	Government Strategic Town Planning Management
615.	6604	4-days	Government Strategic Housing Development
616.	6605	4-days	Government Infrastructure Operations Management
617.	6606	4-days	Government Infrastructure Strategic Management
618.	6607	4-days	Energy Audit Operations Management
619.	6608	4-days	Energy Efficiency Operations Management
620.	6609	4-days	Data Protection Security Management
621.	6610	4-days	Local Tourism Resilience Crisis Management
622.	6611	4-days	Global Tourism Resilience Crisis Management
623.	6612	4-days	Regional Tourism Crisis Management
624.	6613	4-days	Air Cargo Logistic Operations Management

No.	CK	Duration	Course Name
625.	6614	4-days	Sea Cargo Logistics Operations Management
626.	6615	4-days	Airports Ramp Operations Management Procedures for Airports Ramp Supervisors and Managers
627.	6616	4-days	Road Traffic Operations Management
628.	6617	4-days	Road Construction Operations Management
629.	6618	4-days	Road Construction Project Management
630.	6619	4-days	Road Traffic Project Management
631.	6620	4-days	Traffic Operations Management
632.	6621	4-days	Road Construction Operations Management
633.	6622	4-days	Public Relations and Consumer Affairs Management
634.	6623	4-days	Public Relations and Consumer Affairs Management for Utility Corporations
635.	6624	4-days	Contact Center (Call Center) Operations Management
636.	6625	4-days	Government Economic Transformation Management
637.	6626	4-days	Private Sector Economic Transformation Management
638.	6627	4-days	Utility Corporations Transformation Management
639.	6628	4-days	Tourism Sector Transformation Management
640.	6629	4-days	Government Social Transformation Management
641.	6630	4-days	Hospitals and Health Sector Transformation Management
642.	6631	4-days	Organization Transformation Management
643.	6632	4-days	Financial Institutions Transformation Management
644.	6633	4-days	Government Transformation Management
645.	6634	4-days	Local Government Transformation Management
646.	6635	4-days	Municipalities Transformation Management
647.	6636	4-days	Airports Transformation Management
648.	6637	4-days	Sea Ports Transformation Management
649.	6638	4-days	Educational Institutions Transformation Management
650.	6639	4-days	Road Construction and Traffic Management
651.	6640	4-days	Leadership and Performance Management for Regional Airlines Managers and Mid-Level Managers
652.	6641	4-days	Leadership and Performance Management for Regional Airports Managers and Mid-Level Managers
653.	6642	4-days	Supervisory Management for Regional Airports Managers and Mid-Level Managers
654.	6643	4-days	Supervisory Management for Regional Airline Managers and Mid-Level Managers

No.	CK	Duration	Course Name
655.	6644	4-days	Sexual Harassment (Sexual Attack) Policy Operations Management
656.	6645	4-days	Sexual Harassment (Sexual Attack) Policy Operations Management for Hotels and Hospitality
657.	6646	4-days	Sexual Harassment (Sexual Attack) Policy Operations Management for Private Sector Organizations
658.	6647	4-days	Sexual Harassment (Sexual Attack) Policy Operations Management for Government and Statutory Entities
659.	6648	4-days	Sexual Harassment (Sexual Attack) Policy Operations Management for Airports
660.	6649	4-days	Sexual Harassment (Sexual Attack) Policy Operations Management for Sea Ports
661.	6650	4-days	Sexual Harassment (Sexual Attack) Policy Operations Management for Hospitals and Healthcare
662.	6651	4-days	Sexual Harassment (Sexual Attack) Policy Operations Management for Correctional Facilities
663.	6652	4-days	Sexual Harassment (Sexual Attack) Policy Operations Management for Utility Corporations
664.	6653	4-days	Water Supply Resources Operations Management
665.	6654	4-days	Strategic Water Supply Operations Management
666.	6655	4-days	Water Demand and Supply Operations Management
667.	6656	4-days	Behavioral Change Management
668.	6657	4-days	Behavioral Change Management for Law Enforcement Entities
669.	6658	4-days	Behavioral Change Management for Private Sector Organizations
670.	6659	4-days	Behavioral Change Management for Public Sector Organizations
671.	6660	4-days	Behavioral Change Management for Hotel and Hospitality Organizations
672.	6661	4-days	Government Financial Recovery Plant Management
673.	6662	4-days	Sewage Project Management Operations
674.	6663	4-days	Digital Records Management Operations
675.	6664	4-days	Emergency Response Management
676.	6665	4-days	Emergency Response Management for Airports
677.	6666	4-days	Emergency Response Management for Sea Ports
678.	6667	4-days	Emergency Response Management for Hospitals
679.	6668	4-days	Emergency Response Management for Schools
680.	6669	4-days	Emergency Response Management for Public and Private Sector Organizations
681.	6670	4-days	Emergency Response Management for Banks and Financial Institutions
682.	6671	4-days	Insurance Claims Handling and Settlement Operations Management
683.	6672	4-days	National Water Supply Operations Management
684.	6673	4-days	Freeport Terminals Operations Management

No.	CK	Duration	Course Name
685.	6674	4-days	Health and Safety Policy Management
686.	6675	4-days	Business Professional Development
687.	6676	4-days	Urban and Rural Water Supply Operations Management
688.	6677	4-days	Warehouse Operations Management
689.	6678	4-days	Wildfire Operations Management
690.	6679	4-days	Sustainable Energy Operations Management
691.	6680	4-days	Social Circumstances Disaster-Preparedness Management
692.	6681	4-days	Natural Disaster Resilience Operations Management
693.	6682	4-days	Tourism Strategic Management
694.	6683	4-days	Tourism Revenue Operations Management
695.	6684	4-days	Hotel and Tourism Security Audit Management
696.	6685	4-days	Anti-Corruption Compliance Management
697.	6686	4-days	Public Sector Modernization Procedure Management
698.	6687	4-days	Public Sector Transformation Management
699.	6688	4-days	Global Health Emergency Management
700.	6689	4-days	Climate Change Impact Assessment Management
701.	6690	4-days	Project Management Implementation Procedures
702.	6691	4-days	Air Cargo Logistic Hub Operations Management
703.	6692	4-days	Sea Cargo Logistic Hub Operations Management
704.	6693	4-days	Airports Revenue Collections Management
705.	6694	4-days	Sea Ports Revenue Collections Management
706.	6695	4-days	Government Tourism Revenue and Tax Collections Management
707.	6696	4-days	National Education Systems Review Management
708.	6697	4-days	Sexual Harassment (Sexual Attack) Legislation Formulation Procedures
709.	6698	4-days	Government Strategic Planning Operations Management
710.	6699	4-days	Environment Impact Assessment Management
711.	6700	4-days	Non-Performing Financial Loans Revenue Management
712.	6701	4-days	Climate Change Assessment Operational Management
713.	6702	4-days	Airports Development Operations Management
714.	6703	4-days	Business Professional Code of Ethics Procedures

No.	CK	Duration	Course Name
715.	6704	4-days	Records and Information Operations Management
716.	6705	4-days	Public Health Operations Management
717.	6706	4-days	Mortgage Loans Revenue Management
718.	6707	4-days	Urban and Rural Drainage Operational Management
719.	6708	4-days	Tourism Innovation Management
720.	6709	4-days	Tsunami Disaster Preparedness Management
721.	6710	4-days	Business Management Consulting Procedures
722.	6711	4-days	Natural Disaster Preventive Management
723.	6712	4-days	Natural Disaster Policy Management
724.	6713	4-days	Natural Disaster Contingency Plan Management
725.	6714	4-days	Micro-Finance Natural Disaster Management
726.	6715	4-days	Customer Service Procedures and Management for Airline Employees
727.	6716	4-days	Customer Service Procedures and Management for Airports Employees
728.	6717	4-days	Customer Service Procedures and Management for Sea Ports Employees
729.	6718	4-days	Disaster-Preparedness Operations Management for Airline Managers and Supervisors
730.	6719	4-days	Disaster-Preparedness Operations Management for Sea Ports Managers and Supervisors
731.	6720	4-days	Disaster-Preparedness Operations Management for Airports Managers and Supervisors
732.	6721	4-days	Insurance Claims Handling and Settlement Management

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