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## **HOTEL & HOSPITALITY MANAGEMENT COURSES**

*The most comprehensive training programs to improve efficiency and increase productivity.* 

*The most practical and comprehensive training in an interactive classroom setting.* 

No.	CK	Duration	Course Name
1.	1000	4 days	Marketing and Public Relations Techniques for Hotel and Hospital Industry Managers and Supervisors
2.	1200	4 days	Hotel and Hospitality Operations for the 21 <sup>st</sup> Century for Managers and Supervisors
3.	1300	4 days	Human Resources Management for Hotel and Hospitality Industry Managers and Supervisors
4.	1500	4 days	Hospitality Law for Hotel, Travel and Tourism Industry
5.	1600	4 days	Sexual Harassment and Discrimination Compliance for Hotel and Hospitality Industry for Managers and Supervisors
6.	2001	4 days	Supervisory Management Techniques for Hotel and Hospitality Industries
7.	2200	4 days	Hotel Reservations and Customer Service Procedures for Front Line Staff
8.	2400	4 days	Loss Prevention and Hotel Security Procedures
9.	3500	4 days	Hotel Front Desk Operations Procedures
10.	3600	4 days	Hotel Safety and Security Operations Management
11.	3700	4 days	Hotel Maintenance and Repair Procedures
12.	4000H	4 days	Disaster Preparedness Management for Hotel and Hospitality Industries
13.		4 days	Hotel Management Procedures for Managers and Supervisors
14.		4 days	Hotel Customer Service Management
15.	6260H	4 days	Building Codes Compliance Procedures for Hotel and Hospitality Industries
16.	6268H	4 days	Disaster Preparedness Management for Hotel and Hospitality Industries

No.	CK	Duration	Course Name
17.	6361	4 days	Quality Control Operations Management
18.	6503	4 days	Digital Transformation Operations Management for Hotels and Hospitality
19.	6530	4-days	Project Management for Hotels & Hospitality Industries
20.	6547	4-days	Risk Management for Hotels & Hospitality Industries
21.	6560	4-days	Crisis Management for Hotels & Hospitality Industries
22.	6573	4-days	Business Contingency Management for Hotels & Hospitality Industries
23.	6584	4-days	Sexual Harassment (Sexual Attack) Compliance Management for Hotels & Hospitality Industries
24.	6590	4-days	Sexual Harassment Compliance Management for Hospitality Industries
25.	6645	4-days	Sexual Harassment (Sexual Attack) Policy Operations Management for Hotels and Hospitality
26.	6660	4-days	Behavioral Change Management for Hotel and Hospitality Organizations
27.			

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