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APRIL 2023 FACE-TO-FACE TRAINING SCHEDULE

REGISTRATION DEADLINE DATE: WEDNESDAY, JANUARY 18, 2023

Location: Fort Lauderdale, Florida

Please watch the debt collections training video

www.cohenandklein.com

TRAINING TIME: 10:00 A.M. to 4:00 P.M.

1. TUESDAY - FRIDAY: APRIL 4-7, 2023

CK 6769 Customer Service Management Procedures and Supervision for Managers, Middle Managers, and Supervisors of Commercial Banks and Other Financial Institutions

2. TUESDAY - FRIDAY: APRIL 11-14, 2023

CK 900 Call Center (Contact Center) Management Procedures for Managers, Middle Managers, and Supervisors of Commercial Banks and Other Financial Institutions

3. TUESDAY - FRIDAY: APRIL 11-14, 2023

CK 7089 Debt Collections and Revenue Management Procedures for Commercial Banks for Managers, Middle Managers, and Supervisors of Commercial Banks and Other Financial Institutions

4. TUESDAY - FRIDAY: APRIL 18-21, 2023

CK 6911 Credit Card Debt Collections and Revenue Management Procedures for New and Experienced Collectors, Credit Administrators, Supervisors, Customer Service, Call Center, and Back Office Employees

5. TUESDAY - FRIDAY: APRIL 25-28, 2023

CK 6124G Government Taxes, Statutory Deductions Compliance Debt Collections and Revenue Management Procedures, for New and Experienced Collectors, Tax Compliance Officers, Supervisors, and Back Office Employees of Government Revenue, and Tax Departments

➤ **Customized Debt Collections Training Courses**

➤ *Please watch the debt collection training video*

➤ **Over 100 Debt Collections Courses**

➤ **Online and Face-to-Face Training Courses Available**

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