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AUGUST 2022 ONLINE (VIRTUAL) ZOOM PLATFORM TRAINING SCHEDULE
TRAINING TIME: 9:00 A.M. to 4:00 P.M.

PLEASE WATCH THIS DEBT COLLECTIONS TRAINING VIDEO
<https://www.youtube.com/watch?v=LN2-YXRt9qg>

1. MONDAY – AUGUST 8, 15, 22, 29, 2022

CK 700A Debt Collections and Revenue Management Strategies and Techniques for Utility Corporations (Electricity, Water, Sewerage, Mobile Phones, Cable, Internet, Telephones, Gas & Petroleum); New and Experienced Collectors, Managers, Supervisors, Credit Administrators, Customer Service, Call Center, and Back Office Employees

2. TUESDAY – AUGUST 9, 16, 23, 30, 2022

CK 6144 Loan Modification Debt Collections and Revenue Management Procedures for Financial Institutions; New and Experienced Collectors, Supervisors, Credit Administrators, Customer Service, Call Center, and Back Office Employees

3. WEDNESDAY – AUGUST 10, 17, 24, 31, 2022

CK 6343 Micro-Financing Debt Collections and Revenue Management Procedures for Financial Institutions; New and Experienced Collectors, Supervisors, Credit Administrators, Customer Service, Call Center, and Back Office Employees

4. THURSDAY – AUGUST 4, 11, 18, 25, 2022

CK 6488 Mortgage Loans Debt Collections and Revenue Management Procedure for Financial Institutions; New and Experienced Collectors, Managers, Supervisors, Credit Administrators, Customer Service, Call Center, and Back Office Employees

5. FRIDAY – AUGUST 5, 12, 19, 26, 2022

CK 6124G Government Taxes Debt Collections and Revenue Management Procedures for New and Experienced Collectors, Tax Compliance Officers, Supervisors, and Back Office Employees of Government Revenue and Tax Departments

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**SEPTEMBER 2022 ONLINE (VIRTUAL) ZOOM PLATFORM TRAINING SCHEDULE
TRAINING TIME: 9:00 A.M. to 4:00 P.M.**

**PLEASE WATCH THIS DEBT COLLECTIONS TRAINING VIDEO
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- 1. MONDAY – SEPTEMBER 5, 12, 19, 26, 2022**
CK 6911 Credit Card Debt Collections and Revenue Management Procedures for New and Experienced Collectors, Credit Administrators, Supervisors, Customer Service, Call Center, and Back Office Employees
- 2. TUESDAY – SEPTEMBER 6, 13, 20, 27, 2022**
CK 7043 Consumer Personal Loans and Debt Collections and Revenue Management for New and Experienced Collectors, Credit Administrators, Supervisors, Customer Service, Call Center, and Back Office Employees
- 3. WEDNESDAY – SEPTEMBER 7, 14, 21, 28, 2022**
CK 7089 Debt Collections and Revenue Management Procedures for Commercial Banks and Other Financial Institutions for New and Experienced Credit Administrators, Compliance Officers, Managers, Supervisors, Loan Officers, Loans Collectors, Recoveries Officers, Accounts Receivables Officers, Customer Service, Customer Support, Credit Analysts, and Other Back Office Employees
- 4. THURSDAY – SEPTEMBER 8, 15, 22, 29, 2022**
CK 7038 Debt Collections and Revenue Management Procedures for Social Security Schemes (Boards); New & Experienced Collectors, Compliance Officers, Supervisors, Customer Support, and Other Back Office Employees
- 5. FRIDAY – SEPTEMBER 9, 16, 23, 30, 2022**
CK 7089 Debt Collections and Revenue Management Procedures for Co-Op Banks and Other Financial Institutions for New and Experienced Credit Administrators, Compliance Officers, Managers, Supervisors, Loan Officers, Loans Collectors, Recoveries Officers, Accounts Receivables Officers, Customer Service, Customer Support, Credit Analysts, and Other Back Office Employees

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**OCTOBER 2022 ONLINE (VIRTUAL) ZOOM PLATFORM TRAINING SCHEDULE
TRAINING TIME: 9:00 A.M. to 4:00 P.M.**

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<https://www.youtube.com/watch?v=LN2-YXRt9qg>**

- 1. MONDAY - OCTOBER 10, 17, 24, 31, 2022**
CK 6911 Credit Card Debt Collections and Revenue Management Procedures for New and Experienced Collectors, Credit Administrators, Supervisors, Customer Service, Call Center, and Back Office Employees
- 2. TUESDAY - OCTOBER 4, 11, 18, 25, 2022**
CK 7043 Consumer Personal Loans and Debt Collections and Revenue Management for New and Experienced Collectors, Credit Administrators, Supervisors, Customer Service, Call Center, and Back Office Employees
- 3. WEDNESDAY - OCTOBER 5, 12, 19, 26, 2022**
CK 7089 Debt Collections and Revenue Management Procedures for Commercial Banks and Other Financial Institutions for New and Experienced Credit Administrators, Compliance Officers, Managers, Supervisors, Loan Officers, Loans Collectors, Recoveries Officers, Accounts Receivables Officers, Customer Service, Customer Support, Credit Analysts, and Other Back Office Employees
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