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**FEBRUARY 2023 FACE-TO-FACE TRAINING SCHEDULE**

**REGISTRATION DEADLINE DATE: WEDNESDAY, JANUARY 18, 2023**

**Location: Fort Lauderdale, Florida**

**[www.cohenandklein.com](http://www.cohenandklein.com)**

**TRAINING TIME: 10:00 A.M. to 4:00 P.M.**

**1. TUESDAY-FRIDAY: FEBRUARY 7-10, 2023**

**CK 700A Debt Collections and Revenue Management Strategies and Techniques for Utility Corporations (Electricity, Water, Sewerage, Mobile Phones, Cable, Internet, Telephones, Gas & Petroleum); New and Experienced Collectors, Managers, Supervisors, Credit Administrators, Customer Service, Call Center, and Back Office Employees**

**2. TUESDAY-FRIDAY: FEBRUARY 14-17, 2023**

**CK 6144 Loan Modification Debt Collections and Revenue Management Procedures for Financial Institutions; New and Experienced Collectors, Supervisors, Credit Administrators, Customer Service, Call Center, and Back Office Employees**

**3. TUESDAY-FRIDAY: FEBRUARY 14-17, 2023**

**CK 6343 Micro-Financing Debt Collections and Revenue Management Procedures for Financial Institutions; New and Experienced Collectors, Supervisors, Credit Administrators, Customer Service, Call Center, and Back Office Employees**

**4. TUESDAY-FRIDAY: FEBRUARY 21-24, 2023**

**CK 6488 Mortgage Loans Debt Collections and Revenue Management Procedure for Financial Institutions; New and Experienced Collectors, Managers, Supervisors, Credit Administrators, Customer Service, Call Center, and Back Office Employees**

**5. TUESDAY-FRIDAY: FEBRUARY 21-24, 2023**

**CK 6124G Government Taxes Debt Collections and Revenue Management Procedures for New and Experienced Collectors, Tax Compliance Officers, Supervisors, and Back Office Employees of Government Revenue and Tax Departments**

➤ **Customized Debt Collections Training Courses**

➤ ***Please watch the debt collection training video***

➤ **Over 100 Debt Collections Courses**

➤ **Online and Face-to-Face Training Courses Available**

➤ **Over 1,000 Customized Industry Training Courses!**

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