



**OVER 5000 POSITIVE TESTIMONIALS  
ACROSS MANY STATES AND 85 COUNTRIES!  
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**2024 JUNE TO JULY TRAINING SCHEDULE**

**FACE-TO-FACE TRAINING**

*(Location: Fort Lauderdale, Florida)*

**[www.cohenandklein.com](http://www.cohenandklein.com)**

**REGISTRATION DEADLINE: TUESDAY, APRIL 30, 2024**

**CK 5200 Call Center Operations Management Procedures**

**Training Dates: June 18-21, 2024**

**CK 600 Debt Collections & Revenue Management Procedures**

**Training Dates: June 18-21, 2024**

**CK 1700 Sexual Harassment Compliance Management Procedures**

**Training Dates: June 25-28, 2024**

**CK 6288 Climate Change (Global Warming) Management Procedures**

**Training Dates: July 2-5, 2024**

**CK 5100 Performance Review (Job Evaluation) Management Procedures**

**Training Dates: July 16-19, 2024**

**CK 2007 Training Design & Presentation Delivery Procedures (Train-the-Trainer)**

**Training Dates: July 23-26, 2024**

- **Customized Debt Collections Training Courses**
- **Online and Face-to-Face Training Courses Available**
- **Over 1,000 Customized Industry Training Courses!**

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