

OVER 1000 CUSTOMIZED TRAINING COURSES! MARCH 2025, FACE-TO-FACE TRAINING SCHEDULE <u>REGISTRATION DEADLINE: FEBRUARY 14, 2025</u> *LOCATION: FORT LAUDERDALE, FLORIDA* www.cohenandklein.com

TRAINING TIME: 10:00 A.M. to 4:00 P.M.

#### 1. TUESDAY-FRIDAY - MARCH 4-7, 2025

CK 70DA Debt Collections and Revenue Management Strategies and Techniques for Utility Corporations (Electricity, Water, Sewerage, Mobile Phones, Cable, Internet, Telephones, Gas & Petroleum); New and Experienced Collectors, Managers, Supervisors, Credit Administrators, Customer Service, Call Center, and Back Office Employees

## 2. TUESDAY-FRIDAY – MARCH 11-14, 2025

CK 6144 Loan Modification Debt Collections and Revenue Management Procedures for Financial Institutions; New and Experienced Collectors, Supervisors, Credit Administrators, Customer Service, Call Center, and Back Office Employees

### 3. TUESDAY-FRIDAY – MARCH 18-21, 2025

CK 6343 Micro-Financing Debt Collections and Revenue Management Procedures for Financial Institutions; New and Experienced Collectors, Supervisors, Credit Administrators, Customer Service, Call Center, and Back Office Employees

### 4. TUESDAY-FRIDAY – MARCH 25-28, 2025

CK 6488 Mortgage Loans Debt Collections and Revenue Management Procedure for Financial Institutions; New and Experienced Collectors, Managers, Supervisors, Credit Administrators, Customer Service, Call Center, and Back Office Employees

### 5. TUESDAY-FRIDAY – MARCH 25-28, 2025

CK 6124G Government Taxes Debt Collections and Revenue Management Procedures for New and Experienced Collectors, Tax Compliance Officers, Supervisors, and Back Office Employees of Government Revenue and Tax Departments

- Customized Debt Collections Training Courses
- > Please watch the debt collection training video
  - Over 100 Debt Collections Courses
- > Online and Face-to-Face Training Courses Available
- > Over 1,000 Customized Industry Training Courses!

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